

## SAT WARRANTY CONDITIONS INDUSTRIAS RAMÓN SOLER

**ramonsoler** guarantees its taps for 5 years against possible structural, material or manufacturing defects.

Thermostatic cartridges, timers and electronic mechanisms are guaranteed for 3 years.

The accessories (shower hoses, shower controls, shower heads, brackets, shower columns, etc...) are guaranteed for 3 years.

Consumable materials and materials that wear out through ordinary use (batteries, filters, seals, aerators, etc...) are not covered by this warranty, unless manufacturing defects can be demonstrated.

The date of purchase must be supported by proof of purchase.

For the guarantee to be valid, it is necessary in each case, the acceptance of the defect by Industrias Ramón Soler, who will determine whether to carry out the repair, partial or total replacement of the part.

The eventual repair or replacement of components of the affected product does not extend the warranty.

They are excluded from the guarantee:

- Products which have not been installed and connected in accordance with the relevant instructions for use or installation.
- Products which have not been used, maintained and cleaned in accordance with the manufacturer's instructions. ([link to cleaning and maintenance](#))
- Damage caused by improper use, faulty assembly, natural wear and tear or inadequate means of maintenance.
- Damage due to external conditions such as excessive pressure, extreme environmental conditions.
- Functional problems resulting from the existence of foreign bodies, such as sand, building debris, etc. or limescale build-up.
- Installation costs and any damages that may have been caused directly or indirectly as a result of the defect.

If the product is no longer in production at the time of warranty claim, a similar product of equal quality shall be supplied.